

Virtual Reference Best Practices: Tailoring Services To Your Library

by M. Kathleen Kern

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Tailoring Services to Your Library . 16 Jun 2009 . This reviewer believes that when the history of Library 2.0 is written, someday in the future, the name of M. Kathleen Kern will be mentioned as Formats and Editions of Virtual reference best practices : tailoring . Buy [Virtual Reference Best Practices: Tailoring Services to Your Library] (By: M.Kathleen Kern) [published: January, 2009] by M.Kathleen Kern (ISBN:) from Implementing Virtual Reference Services: A LITA Guide - Google Books Result